person entitled applies for the purchase of the entire property pursuant to Article 124(5) of the RPM Law in conjunction with Article 11f(2) of the Road Act.

Below we present a list of owners and perpetual usufructuaries, being natural or legal persons, of the investment plots and the plots located within the impact range, along with related details, including the type of impact and compensations proposed, but excluding the plots owned by the Municipality of Kostrzyn nad Odrą.

No.	Plot number Total plot area	Plot numbers after division	Plot intended purpose	Location	Ownership	Intended purpose	Type of impact	Proposed compensation
1.	394/36 0.0169 ha	394/83 0.0013 ha 394/84	investment	Kostrzyn nad Odrą 0004 Śródmieście	Natural person	Bp — urbanised areas not developed or	Minor – acquisition of 0.0169 ha, which equals	Compensation for lost
	0.0103 Hu	0.0156 ha	investment	KNO Mostowa		under development	100% of the property area	ownership
2.	351 0.0744 ha	351/1 0.0025 ha	Investment	Kostrzyn nad Odrą 0004 Śródmieście KNO Mostowa	Natural person	B – residential areas	Minor – acquisition of 0.00025 ha, which equals 3.36% of the property area	Compensation for lost ownership
		351/2 0.0719 ha	Restriction of use					
		394/87 0.0330 ha	Investment				Minor – acquisition of 0.0422 ha,	Compensation
		394/88 Investment 0.0092 ha		A limited-		which equals 8.6 % of the property area	for lost ownership	
3.	394/40 0.4913 ha  394/89  Restriction of  Kostrzyn nad Odrą sea 0004 Świe KNO Mostowa 666	liability company seated in Świebodzin Wilkowo No . 75 66-200 Świebodzin	ated in areas not iebodzin developed or kowo No under development i6-200	Minor – acquisition of 2,483.26 ha, which equals 55.29 % of total property area  Option to apply for the purchase of entire property	Compensation equal to the value of properties restricted in use			
4.	378 0.2419 ha	Not applicable	Restriction of use	Kostrzyn nad Odrą <i>Wła</i> dysława Sikorskiego	Ownership Municipalit y of Kostrzyn nad Odrą Perpetual usufruct Bank Zachodni S.A in Wrocław	B – residential areas	Minor – acquisition of 18.50 m2, which equals 0.76 % of total property area  Option to apply for the purchase of entire property	Compensation equal to the value of property and lost right of perpetual usufruct of the property to be restricted in use

5.	350 0.0724 ha	Not applicable	Restriction of use	Kostrzyn nad Odrą 0004 Śródmieście KNO Władysława Sikorskiego	Natural person	B – residential areas	Minor – 6,74 %, but the application for purchasing the entire property has been submitted	Compensation equal to the value of properties restricted in use
6.	352/1 0.2304 ha	Not applicable	Restriction of use	Kostrzyn nad Odrą, 0004 Śródmieście KNO Mostowa 1	Natural person	B — residential <i>area</i> s	Minor – acquisition of 7.70 m2, which equals 1.69 % of total property area  Option to apply for the purchase of entire property	Compensation equal to the value of properties restricted in use
7.	349 0.0706 ha	Not applicable	Restriction of use	Kostrzyn nad Odrą 0004 Śródmieście KNO Władysława Sikorskiego	Natural person	B – residential areas	Minor – acquisition of 15.39 m2, which equals 2.18 % of total property area  Option to apply for the purchase of entire property	Compensation equal to the value of properties restricted in use
8.	348/1 0.0614 ha	Not applicable	Restriction of use	Kostrzyn nad Odrą 0004 Śródmieście KNO Władysława Sikorskiego	Natural person	B – residential areas	Minor – acquisition of 5.30 m2, which equals 0.86 % of total property area  Option to apply for the purchase of entire property	Compensation equal to the value of properties restricted in use
9.	347 0.0687 ha	Not applicable	Restriction of use	Kostrzyn nad Odrą 0004 Śródmieście KNO Władysława Sikorskiego	Natural person	B – residential <i>area</i> s	Minor – acquisition of 16.73 m2, which equals 2.43 % of total property area  Option to apply for the purchase of entire property	Compensation equal to the value of properties restricted in use

10.	336/102 0.0030 ha	Not applicable	Restriction of use	Kostrzyn nad Odrą 0004 Śródmieście KNO Władysława Sikorskiego	Natural person	Bp — urbanised areas not developed or under development	Minor – acquisition of 18.50 m2, which equals 60 % of total property area  Option to apply for the purchase of entire property	Compensation equal to the value of properties restricted in use
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#### 10. INSTITUTIONAL STRUCTURE AND IMPLEMENTATION TEAM

The institutional structure of the team developing this LA&RAP is presented in the following diagram.

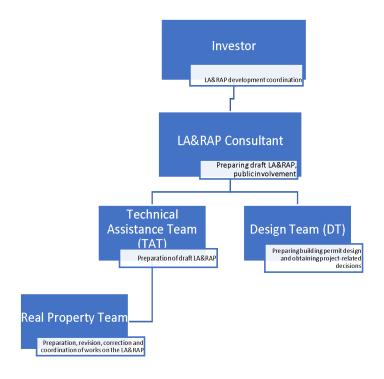


Diagram 2. Institutional structure of LA&RAP implementation

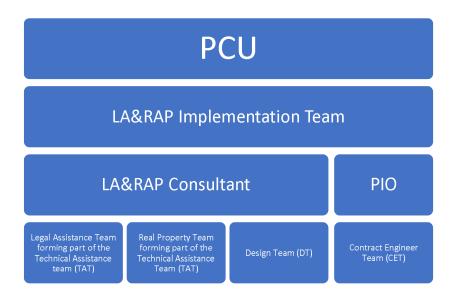


Diagram 3. Institutional structure of LA&RAP implementation, presenting the PCU position

The Consultant for this document is Joint Venture Sweco Consulting Sp. z o.o./ Sweco Nederland B.V./ Sweco Engineering Sp. z o.o./ Ekocentrum – Wrocławski Ośrodek Usług Ekologicznych Sp. z o. o

Competencies of the LA&RAP development team are as follows:

## 1. PGW WP RZGW – LA&RAP development coordination:

- a. supervising the preparation of draft and final LA&RAP,
- b. ensuring the flow of information between LA&RAP Consultant and PCU,
- c. procuring introduction of the amendments found necessary during LA&RAP preparation,
- d. supervising the public consultation,
- e. monitoring the LA&RAP preparation process.

## 1. Consultant - preparation of draft LA&RAP:

- a. conducting socioeconomic studies and preparing the study report,
- b. gathering and analysing the information on development and use of the property,
- c. drafting the plan of public involvement and consultation; coordinating the public consultation process,
- d. preparing impact mitigation proposals and analysing the proposals; providing RZGW with proposed amendments to the building permit design,
- e. analysing eligibility,
- f. preparing compensation packages,
- g. preparing the draft LA&RAP,
- h. conducting public consultation,
- preparing the final LA&RAP.

The Consultant's LA&RAP development team is not placed in the organisational structure of PGW WP RZGW. Competencies of the LA&RAP implementation team are as follows:

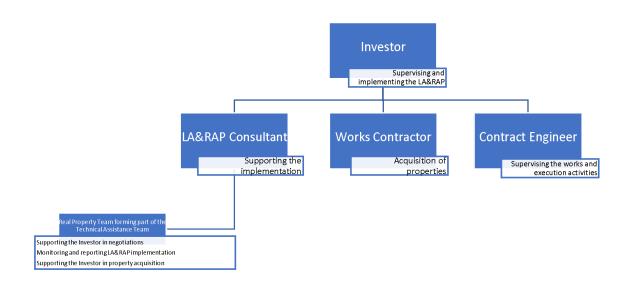


Diagram 4. Institutional structure of LA&RAP implementation during Contract execution

Competencies of the LA&RAP implementation team are as follows:

## 1. PGW WP RZGW

a. supervising LA&RAP implementation,

- b. concluding compensation payment agreements based on negotiations,
- c. payment of compensation,
- d. ensuring the flow of information between LA&RAP Consultant, Engineer and Contractor,
- e. acquisition of real properties with the Consultant's support.
- f. ensuring the absence of impact on the properties that were not acquired and compensated for as properties to be used during the works.

#### 2. Consultant

- a. planning and participating in negotiations,
- b. employing appraiser(s) who will carry out appropriate valuations and prepare appraisal reports,
- c. verifying the appraisal reports / valuations made by licensed appraisers in terms of form,
- d. monitoring the implementation of LA&RAP by the Contractor and Engineer,
- e. suggesting remedial actions in case of issues,
- f. supervising the commencement and execution of works,
- g. supervising Contractor's compliance with the obligations stated in the Construction Works Contract, including those related to any temporary acquisition

## 3. Contractor

- a. acquiring properties for temporary acquisition,
- b. paying compensations for the properties acquired for temporary acquisition,
- c. carrying out works on the properties acquired permanently,
- d. restoring original condition of the properties acquired temporarily.

## 4. PCU

- a. coordinating the actions taken by the PIO in implementing the Project, including those taken to comply with the LA&RAP,
- b. submitting the draft LA&RAP to the World Bank in order to obtain the 'no objection' clause.

#### 11. MECHANISMS FOR MANAGING COMPLAINTS AND REQUESTS

This LA&RAP adopts a rule that the PIU shall take all measures to handle any Task-related complaints in an amicable manner. The complaint management procedure must be differentiated for integration with administrative procedures applied at various stages of preparing the Task.

## 11.1 General rules of managing complaints and requests

The general mechanism for managing complaints and requests will be applied to requests and complaints:

- a) submitted before the RZGW applied for the RCC,
- b) submitted during public consultation over the draft LA&RAP,
- c) submitted directly to the Investor while he was obtaining the RCC or reaching the agreements on the amount of compensation,
- d) submitted after issuing the RCC and/or reaching the agreements on the amount of compensation,
- e) submitted directly to PIO, PCU, SWM, WB or any other entity acting on behalf of PAPs.

With regard to this mechanism, the basic principle adopted by the PIO is that the right to file a complaint or request concerning the Task is enjoyed by all persons, whether or not their property, rights or goods are located on the site of the Contract.

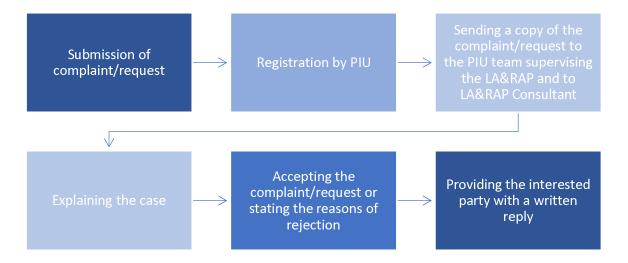
The submission of complaint is not subject to any fee. Additionally, the person submitting a complaint or request may not be exposed to any detriment or charge due to the submission.

Complaints and requests may be filed in writing, in electronic form or verbally for the record. They may be submitted directly at the premises of the PIO (at the address of the RZGW in Szczecin, ul. Tama Pomorzańska 13A, 70-001 Szczecin, by phone: +48 91 441 12 00 or by e-mail: <a href="mailto:projektBS@wody.gov.pl">projektBS@wody.gov.pl</a>), the Consultant (to the following address: SWECO Consulting Sp. z o.o. ul. Łyskowskiego 16, 71-641 Szczecin, by phone: +48 605 071 242 or by e-mail: <a href="mailto:odra.szczecin@sweco.pl">odra.szczecin@sweco.pl</a>) and the Contractor to be selected for the Task.

Complaints and requests will be archived in a separate register, including the dates of submission, dates of response and manner of handling.

If the consideration of a request or complaint requires a previous explanation, the process will include collection of materials as well as analysis, studies, etc. In such an event, a reply to the complaint or request will be given in 14 days from the date of submission. Where no explanatory procedure is required, a reply to the complaint or request will be given in 7 days from the date of submission.

In particularly complex cases or if acceptance of the request or complaint requires amendments to the LA&RAP, the time limit for replying to the complaint or request will be extended to 30 days. If that period is too short, the party will be notified of the reason for failure to meet the time limit for reply, along with a new term in which the reply will be sent. If the demands expressed in the complaint or request are rejected, the person lodging the complaint or request will be exhaustively informed of the reasons. The diagram of the general mechanism for managing complaints and requests is presented below.



**Diagram 5.** General mechanism for managing complaints and requests.

## 11.2 Special mechanisms for managing complaints and requests

Special mechanisms for managing complaints and requests are directly linked with the procedure for issuing the RCC and setting the amount of compensation for the lost title to the property and related goods (such as civil-law profits, appurtenances or machinery and equipment which are unsuitable in another location). They will be used during the procedure for issuing the RCC, in the negotiations on the compensation to be conducted once the RCC is issued, in the procedure for issuing the voivode's decision setting the amount of compensation, and in appeal and judicial procedures regarding the RCC and compensation.

The persons whose properties are situated on the site of Task 1B.5/2 are parties to the procedure for the issue of RCC. They are entitled to actively participate, free of charge, in the procedure for issuing the RCC, including to file comments and requests in the case, directly to the Voivode of Lubuskie Province. We should note that the comments and requests submitted in the procedure do not always require the Investor to respond. However, if such a response is required, the Investor will firthwith take a stance on the matter and send it to the Voivode of Lubuskie Province.

The Investor's responses will be delivered to the parties by the Voivode of Lubuskie Province. Should the parties be dissatisfied with the decision issued by the Voivode of Lubuskie Province, they will have the right to appeal to the minister competent for construction (currently the Minister of Development). All statements, motions and evidence submitted in the proceedings before the minister competent for construction must be admitted and taken into account when issuing the decision.

Should the parties be dissatisfied with the minister's decision, they will have the right to complain to the Provincial Administrative Court. The PAC will examine whether the voivode and minister conducted the proceedings in an appropriate and fair manner, including whether the observations, conclusions and evidence submitted by the parties have been taken into consideration. In accordance with applicable law, a complaint is subject to a court fee of PLN 500. In addition, the losing party must reimburse the other party for the costs of judicial proceedings. In case the decision by PAC is unsatisfactory to a party, it has the right to file a cassation appeal to the Supreme Administrative Court

(SAC). The SAC will examine not only the correctness and legality of the proceedings conducted by the voivode and the minister, but also the decision made by the PAC. The cassation appeal is subject to a fee of PLN 250. In addition, the losing party must reimburse the other party for the costs of judicial proceedings.

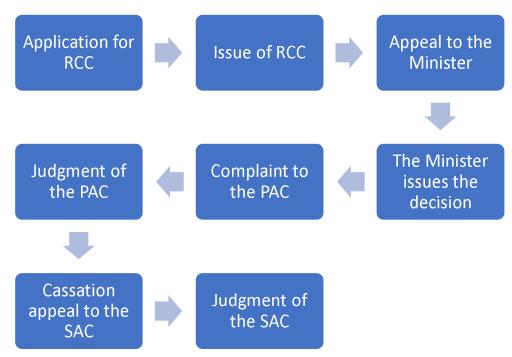


Diagram 6. Mechanism of managing complaints at the stage of RCC

## 11.2.2 Proceedings for determining the amount of compensation

Once the final RCC has been issued, the Investor will negotiate with the persons who lost their title to a property or good (such as civil profits, appurtenances or machinery and equipment which are unsuitable in another location) as to the form of compensation and acquisition of property. Any reservations submitted by the Parties during the negotiations will be archived in the minutes of negotiation. We should emphasize that the Road Act does not provide for negotiations on the amount of compensation.

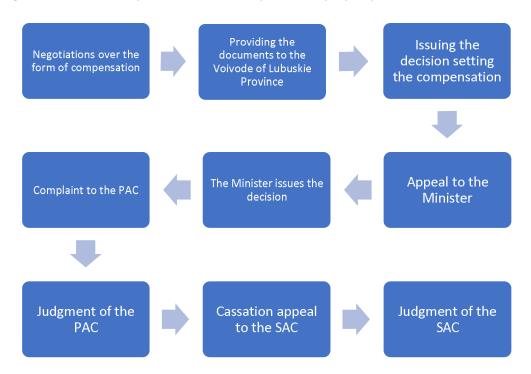
The rights of PAPs in the procedure for issuing the decision setting the compensation amount are similar to those in the procedure for the RCC. This means that the PAPs may actively participate free of charge in the procedure, submit their comments and motions, appeal against the decision issued by the Voivode of Lubuskie Province, and file a complaint against the decision on the appeal issued by the Minister of Development, with the Provincial Administrative Court and then with the SCA. However, according to applicable regulations and judicial opinions, unlike in the procedure for issuing the RCC, a complaint to the PAC against the decision setting the amount of compensation, in cases where the complaints regards pecuniary receivables, is subject to a charge / proportional fee (see: Order of the SAC of 05/11/2012, ref. II FZ 796/12) whose amount depends on the amount of the pecuniary receivable covered by the decision complained against, which amounts to:

up to PLN 10,000 - 4 % of the value of the object of complaint, but no less than PLN 100; over 10,000 up to PLN 50,000 - 3 % of the value of the object of complaint, but no less than PLN 400; over 50,000 up to PLN 100,000 - 2 % of the value of the object of complaint, but no less than PLN 1,500;

over PLN 100,000 - 1 % of the value of the object of complaint, but no less than PLN 2,000 and no more than PLN 100,000.

The fee for cassation appeal filed with the SAC equals a half of the fee for complaint to the PAC, but no less than PLN 100.

In the event the procedure for issuing the decision setting the compensation amount is lengthy, the Investor will offer the PAPs the payment of compensation for the dispossessed property, equal to 70% of property value according to an appraisal report made at Investor's request, irrespective of the pending administrative procedure for setting the amount of compensation. Such indisputable part of compensation will be paid upon agreement between the PAP and the Investor. If the amount of compensation set in the administrative decision exceeds the compensation offered by the Investor, the remainder of the compensation (up to the amount set in the decision) will be settled and paid to the PAP once the decision becomes final. What is important, if the part of compensation offered by the Investor is accepted, this does not imply the acceptance of the amount of compensation determined in the appraisal report made at Investor's request, and has no effect on the procedure for setting the amount of compensation for the dispossessed property.



**Diagram 7.** Mechanism of managing complaints at the stage of issuing the decision setting the amount of compensation for properties expropriated under the RCC

## 12. MECHANISM FOR THE SUBMISSION OF COMPLAINTS AND REQUESTS CONCERNING THE EXECUTION OF THE WORKS CONTRACT

The mechanism for filing complaints and requests regarding the construction and erection works carried out by the Contractor will be implemented at the beginning of the whole process, and will apply throughout the time of execution, functioning and closing of the Investment Project.

## 12.1 Place for filing complaints

A party may file a complaint or request in one of the following three places:

1. Directly at the Project main office, which will also serve as a point of consultation: Office of the Consultant Engineer:

SWECO Consulting Sp. z o.o. ul. Łyskowskiego 16, 71-641 Szczecin

2. Directly at the Employer's office:

State Water Management Authority Polish Waters Regional Water Management Authority in Szczecin ul. Tama Pomorzańska 13A, 70-001 Szczecin

3. Directly at the site office (the address will be published on the Investment Project website, 1 month before the commencement of works).

Additionally, complaints and requests may be submitted:

By post to the addresses indicated above; or

Via Internet:

e-mail: <a href="mailto:projektBS@wody.gov.pl">projektBS@wody.gov.pl</a>
e-mail: <a href="mailto:odra.szczecin@sweco.pl">odra.szczecin@sweco.pl</a>

There will be also a telephone information line – complaints may be submitted by calling at: +48 ...... fax: +48 .......

## 12.2 Time limits for considering complaints and requests

Time limits for considering complaints and requests: written confirmation of receipt: 7 days from delivery; proposed solutions:

- if the examination of a request or complaint requires a previous explanation, the process will include collection of materials as well as analysis, studies, etc. In such an event, a reply to the complaint or request will be given in **14 days** from the date of submission;
- where no explanatory procedure is required, a reply to the complaint or request will be given in **7 days** from the date of submission;

• in particularly complex cases or if acceptance of the request or complaint requires amendments to the RAP, the time limit for replying to the complaint or request will be extended to **30 days**.

The proposed complaint registration form is presented in Appendix 2.

## 12.3 Persons responsible for considering complaints and requests

PGW RZGW Szczecin will designate its employees (Social Matters Consultants), who will be responsible for communication with the public and for handling complaints. There will also be one person designated in the Consultant Engineer's team, having competence and experience in the field.

## 12.4 Audits and independent appeal procedure

We assume periodic internal audits (to be conducted once every six months) of the 'complaint mechanism', aimed at checking whether the implemented system is effective.

#### 13. PROJECT-SPECIFIC DATA PROTECTION POLICY

The following principles, to be applied during the Task, aim to ensure transparency, protection and security of collected personal data of the Project Affected Persons (PAP).

#### Data controller

The controller of personal data is the State Water Management Authority Polish Waters — Regional Water Management Authority in Szczecin, ul. Tama Pomorzańska 13A, 70-001 Szczecin. The controller is responsible to use the data safely and in accordance with applicable laws, in particular with the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC.

#### Contact details of the data protection officer

If you have any questions about the manner and scope of processing your personal data in connection with PGW WP operations, or about your rights, you may contact the Data Protection Officer of PGW WP on <a href="mailto:iod@wody.gov.pl">iod@wody.gov.pl</a>.

#### Legal basis of processing

The legal basis for processing personal data is Art. 6(1)(e) of the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC in connection with Art. 6 of the Act of 21 August 2017 on real property management.

#### What personal data may be collected and for what purpose

Personal data are any information of personal nature, which allows for identification of a particular person. PGW WP RZGW Szczecin only collects such data which are necessary to implement the investment projects carried out by PGW WP RZGW Szczecin (in this case, the Works Contract No. 1B.5/2, Task titled 'Construction of mooring base for icebreakers). Such data are processed only in the scope specified by the PAPs, based on their voluntary consent expressed by an appropriate form, and may cover:

- a) identity data: full name, surname and date of birth,
- b) contact data: telephone number, address of residence and/or legal domicile, e-mail,
- c) data related to the payment of compensation for permanent seizure of property: Personal Identification Number (PESEL), series and number of identity card, parents' names, account number. The consent for the storage and processing of personal data is voluntary, but its refusal may prevent the payment of compensations or notifying the PAPs of the commencement and course of construction works.

PGW WP RZGW Szczecin only stores the current personal data of PAPs, and the PAP should inform PGW WP RZGW Szczecin of any change in their data.

Which personal data have been acquired otherwise than from the data subject and from which source(s).

To identify the owners / perpetual usufructuaries / possessors and other persons entitled to the properties that will be subject to permanent acquisition or restriction on use, PGW WP RZGW Szczecin has acquired personal data from the Land and Building Register, the electronic system of Land and

Mortgage Registers and the register of inhabitants and payers of property tax maintained by the municipal offices competent for the PAP's place of residence. Such acquired data include:

- a) identity data: full name, surname, parents' names (if provided in the LBR), PESEL number (if provided in the Land and Mortgage Register),
- b) changes in the data listed above: changes of surname, information about death, changes or updates of the place of residence,
- c) contact details: address of legal domicile (if provided in the LBR).

#### Who may be provided personal data

The personal data of PAPs may only be disclosed to:

- a) authorised public entities, for the purposes of their proceedings, if PGW WP RZGW Szczecin is required to provide such data under relevant regulations and documents (such as court summons, judicial order or another legal or administrative procedure),
- b) the entities involved in implementing Works Contract No. 1B.3/1, Task titled 'Construction of mooring base for icebreakers', only insofar as necessary to carry out a particular action,
- c) postal operators, in order to notify PAPs,
- d) Consultant's representatives and lawyers, in order to support implementation of the Works Contract and to pay compensations.

Personal data will not be transferred to third countries or international organisations.

## Rights of data subjects

Each PAP has the following rights:

- a) right of access to his or her personal data, their update and rectification,
- b) right to erasure ('right to be forgotten') or transmit the data to another controller,
- c) right to restriction of processing of his or her personal data some data may be designated as restricted for processing only in certain circumstances,
- d) right to lodge a complaint for the processing of his or her data by PGW WP RZGW Szczecin, with the data processing supervisory authority, if the PAP considers that the processing of his or her personal data infringes the provisions of the General Data Protection Regulation of 27 April 2016 (as defined above),
- e) withdraw at any time the authorisation for PGW WP RZGW Szczecin to process his or her personal data.

Data of the PAPs will not be subject to automated decision-making (profiling).

## Contact details of the supervisory authority competent for receiving complaints

Prezes Urzędu Ochrony Danych Osobowych ul. Stawki 2 00-193 Warsaw tel. 22 531 03 00 fax 22 531 03 01

Office hours: 8.00 a.m. – 4.00 p.m.

Helpline: 606-950-000 available on business days from 10.00 a.m. to 1.00 p.m.

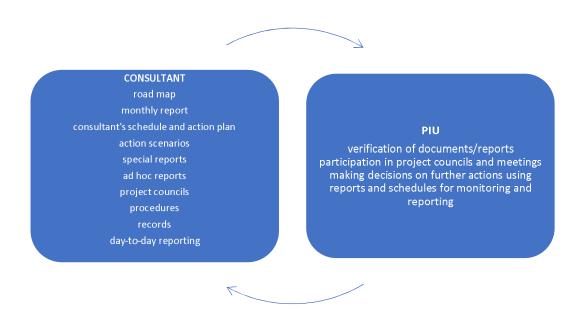
#### Period of retention of personal data

Personal data will be retained until the date of prescription of PAP's claims for damages.

#### 14. MONITORING AND ASSESSMENT

The monitoring of LA&RAP implementation is an integral part of the Contract monitoring and management system. In consequence, the monitoring process will use tools applied in monitoring the implementation of the Contract, which is aimed at reporting to sponsoring undertakings and delivering current information about any issues, contingencies and irregularities. The LA&RAP is an integral part of the investment process, which allows for an immediate reaction in the event of problems or irregularities. It is also fundamentally important to ensure appropriate cooperation between the Consultant, PIU and PCU. The information flow within the monitoring is presented in the following diagram. General monitoring and assessment procedures are elaborated in the 'Land Acquisition and Resettlement Policy Framework', available on

http://www.odrapcu.pl/doc/OVFMP/Ramowy dokument dotyczacy Przesiedlen i Pozyskiwania Ni eruchomosci.pdf



**Diagram 8.** Monitoring of LA&RAP implementation

An essential role for monitoring the LA&RAP implementation is played by Consultant's and PIU's recording of facts and events, in particular through a register of correspondence, register of complaints, register of progress in acquiring titles to dispose of the property for construction purposes, and register of progress in compensation payment. The information contained in the registers are taken into account when preparing a data summary on the quantity of acquired properties and the amount and type of compensations paid. Any changes must be recorded in the registers. The registers are used to thoroughly monitor the following parameters:

- a) the number of properties to be expropriated and already expropriated,
- b) the number of persons to be resettled and already resettled,
- c) the number of properties to be temporarily acquired (planned and achieved),
- d) the amount of all expenses on the resettlement process (planned and achieved),
- e) compensations paid for the loss of title to property,
- f) compensations paid for the loss of income source,

- g) other compensations paid in connection with the investment project,
- h) the degree and status of protective measures,
- i) substitute properties acquired and awarded,
- j) the number of complaints.

The LA&RAP monitoring system so shaped allows for a rapid response in the event of issues and for smooth reporting within the existing Contract management systems. The document will be updated quarterly.

The main indicators to be monitored with regard to the Contract carried out by PGW WP RZGW Szczecin as part of Task 1B.5/2 are shown in the following table.

Indicator	Information source	Monitoring frequency	Progress indicator
	Parametei	rs assumed	
The number of properties acquired	Civil-law contracts , Consultant's Records	Monthly/Quarterly	Quantity (pcs.)
The number of Project Affected Persons (PAP)	Land and Mortgage Registers, excerpts from land register, lease contracts concluded, visits on task site	Continuous updates during the arrangement and payment of compensations	Quantity
The amount of all expenses on resettlement, including compensations (planned)	Consultant's Records	Monthly/Quarterly	PLN
	Parameter	s achieved	
The amount of all expenses on resettlement, including compensations (actual)	Investor's financial records	Monthly/Quarterly	PLN
The number of	Investor's/Consultant's Records	Monthly/Quarterly	Quantity (pcs.)
properties acquired		ce indicators	
	Investor's/Consultant's		
Number of complaints	Records	Monthly/Quarterly	Quantity (pcs.)
Number of complaints examined	Investor's/Consultant's Records	Monthly/Quarterly	Quantity (pcs.)
Compensations paid, other	Investor's financial records	Monthly/Quarterly	PLN

The results of the monitoring will be presented in monthly and quarterly reports. The *ex-post* assessment will be conducted six months after complete implementation and achieving the objectives of the LA&RAP; it will be evaluated and will cover the documenting of actions which directly affected the PAPs, to check whether we managed to restore a level of life equal to or higher than that from before the Project.

#### 15. COSTS AND BUDGET

ltem	Compensation amount	Total in PLN
Expenses	No data*	No data*
incurred on the		
property,		
including any		
structures,		
plantings and		
improvements		
Removal	No data*	No data*
expenses		
Costs of	No data*	No data*
renovating the		
acquired		
premises		
Court fees	No data	No data
Costs of the	Not applicable	No data
LA&RAP		
execution**		

The funds will be acquired from the International Bank for Reconstruction and Development, the Council of Europe Development Bank and the State Budget.

Compensations will be paid by the Investor – PGW WP RZGW Szczecin. The funds are guaranteed by the State Treasury and distributed to Polish Waters through the Ministry of Finance and the Ministry of Maritime Economy and Inland Waterways.

If the GDDKiA sings an agreement with a person being an applicant in the administrative procedure for issuing the Road Construction Consent (RCC), the compensation amounts paid by PGW WP RZGW Szczecin will be transferred to the PAP through the GDDKiA. A detailed method of transferring the funds intended for payment by the GDDKiA and the dates of making such funds available will be settled in the agreement. The method of payment will meet the WB requirements defined herein.

A PAP receives compensation by transfer made to a specified bank account or, if the PAP does not have a bank account, by a cheque which the PAP uses to collect cash directly from the bank.

<sup>\*</sup> The compensation amount will be set by an independent property appraiser and paid prior to the actual taking of land.

<sup>\*\*</sup> The cost of information campaign (correspondence with PAPs), the cost of postal orders sent to persons not having a bank account, etc.

## 16. LA&RAP IMPLEMENTATION SCHEDULE

The following table presents all steps necessary to prepare and implement the LA&RAP, according to the LA&RPF.

	LA&RAP PRE	PARATION	
Steps	Activity	Responsibility	Verification of
4	D !!		activities
1	Preliminary assessment of the Task's	Consultant – Real	PGW WP RZGW –
	social impacts	Property Team	LA&RAP Verification
			Team
2	Setting the final scope of expropriation	Designer/Consultant	PGW WP RZGW –
	and drafting the building permit design		LA&RAP Verification
			Team
3	Setting the framework of coordinating	Consultant – Real	PGW WP RZGW –
	LA&RAP implementation with	Property Team	LA&RAP Verification
	competent state authorities		Team
4	Collecting excerpts from the LBR and	Consultant – Real	PGW WP RZGW –
	from land development plans	Property Team	LA&RAP Verification
			Team
5	Assessing the social effects of the Task	Consultant – Real	PGW WP RZGW –
		Property Team	LA&RAP Verification
			Team
6	Verification and update of collected	Consultant – Real	PGW WP RZGW – RAP
	materials, impact reports and economic	Property Team	Verification Team
	analyses		
7	Preparation of draft LA&RAP	Consultant – Real	PGW WP RZGW – RAP
		Property Team	Verification Team
8	Public consultation on the LA&RAP upon	Consultant – Real	PGW WP RZGW – RAP
	the Bank's approval	Property Team	Verification Team
9	As far as the comments and requests on	Consultant – Real	PGW WP RZGW – RAP
	the LA&RAP are accepted – verification	Property Team	Verification Team
	and update of collected materials,		
	impact reports and economic analyses		
10	As far as the comments and requests on	Consultant – Real	PGW WP RZGW – RAP
	the LA&RAP are accepted – amending	Property Team	Verification Team
	the LA&RAP		
11	Submitting the LA&RAP to the World	PIO, PGW WP RZGW	PCU
	Bank		
12	No comments by the World Bank	WB	-
13	Publication of the LA&RAP	PIO, PGW WP RZGW	-
	· · · · · · · · · · · · · · · · · · ·	,	

	LA&RAP Implementation						
Steps	Activity	Responsibility	Verification of activities				
	Setting a detailed schedule of LA&RAP	Consultant –	PGW WP RZGW –				
1	implementation	Consultant Engineer's	_A&RAP Monitoring &				
	implementation	Real Property Team	Implementation Team				
	Submitting the application for the		PGW WP RZGW –				
2	Investment Project Implementation	PIO, PGW WP RZGW	LA&RAP Monitoring &				
	Permit		Implementation Team				

			I
3	Obtaining the Investment Project Implementation Permit	PIO, PGW WP RZGW	PGW WP RZGW – LA&RAP Monitoring & Implementation Team
4	Notifying PAPs of the acquisition of IPIP, related effects and further actions planned by the Employer	Consultant – Consultant Engineer's Real Property Team	PGW WP RZGW – LA&RAP Monitoring & Implementation Team
5	Valuation of outlays on property performed by independent property appraisers according to applicable laws, and verification of the valuation	Consultant – Consultant Engineer's Real Property Team	PGW WP RZGW – LA&RAP Monitoring & Implementation Team
6	Providing the Project Affected Persons with appraisal reports and carrying out negotiations (contractless users)	Consultant – Consultant Engineer's Real Property Team	PGW WP RZGW – LA&RAP Monitoring & Implementation Team
7	If the negotiations are unsuccessful, notifying the PAPs of the option to bring action to a common court for setting the amount of compensation	Consultant – Consultant Engineer's Real Property Team	PGW WP RZGW – LA&RAP Monitoring & Implementation Team
8	Payment of compensation or providing substitute properties, launching other compensation and protection measures provided for in the RAP	PIO, PGW WP RZGW	PGW WP RZGW – LA&RAP Monitoring & Implementation Team
9	Actual takeover of the acquired properties and commencing works under a civil-law contract and the building permit	PGW WP RZGW supported by Consultant Engineer	PGW WP RZGW – LA&RAP Monitoring & Implementation Team
10	Evaluating LA&RAP implementation	Consultant – Consultant Engineer's Real Property Team	PGW WP RZGW – LA&RAP Monitoring & Implementation Team

RECURRING TASKS						
Steps	Activity	Responsibility				
1	Continuous internal monitoring of	Consultant –	PGW WP RZGW –			
	LA&RAP implementation	Consultant Engineer's	LA&RAP Monitoring &			
	LACKAP implementation	Real Property Team	Implementation Team			
		PGW WP RZGW –				
2	Reporting to the World Bank	LA&RAP Monitoring &	PCU			
		Implementation Team				
	Cambination with atota and	PGW WP RZGW –				
3	Continuous coordination with state and	LA&RAP Monitoring &	nitoring & PCU			
	local government authorities	Implementation Team				
		Consultant –	PGW WP RZGW –			
4	Ongoing communication with PAPs	Consultant Engineer's	LA&RAP Monitoring &			
		Real Property Team	Implementation Team			

	FOLLOW-UP TASKS		
Steps	Activity	Responsibility	Verification of activities
1	Evaluating LA&RAP implementation	Independent external auditor	World Bank

# 17. Appendix 2 COMPLAINT FORM SUBMITTED TO THE CONSULTANT (BASED ON WB GUIDELINES)

Ref. number			
Full name	Complainant's first name		
Note: the complaint may be filed on an	Complainant's surname		
anonymous basis or you may demand that			
your data not be disclosed to third parties	I would like to file the complaint anonymously		
without your consent	I demand that my personal data not be disclosed without my consent		
Contact details	Post (please provide your correspondence address)		
Please indicate the method you should be			
contacted (e-mail, telephone, regular mail)			
	Telephone:		
	E-mail:		
Preferred language of communication	Polish		
	German		
	English		
	Other (please specify)		
Description of the subject matter	Subject-matter of the case/complaint, including the time of occurrence,		
	e case/complaint, persons		
involved in the case and t	the effects of the		
event			
			_
Date the case / subject-matter occurred			_
	One off overthe commission deleter		_
	One-off event / complaint (date:	_/	
	The event occurred more than once (please specify	how many	,
	times:)		
	Ongoing (the issue exists now)		
			_
What measures would solve the issue in our	opinion?		
Signature			_
Signature:	<del></del>		
Date: Please provide this form to:	<del></del>		
•	I		
[Last name] OHS Inspector [Name of the com			
AddressTel.:	or e-mail:		
		-	

## Appendices:

- 1. Appendix 1 List of persons entitled or possibly entitled to compensation
- 2. Appendix 2 A complaint form (included in Section 17 of RAP)
- 3. Appendix 3 Anonymous socioeconomic study questionnaires (two originals)
- 4. Appendix 4 List of plots located on the project site
- 5. Appendix 5 List of plots located within the project impact range